



# Performance Foot & Ankle

Heraj Patel DPM, FACFAOM  
Brooke Gifford DPM, FACFAS

## I. Patient Information

Name \_\_\_\_\_  
Address (No P.O Boxes) \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone #( ) \_\_\_\_\_ Mobile Phone #( ) \_\_\_\_\_  
E-Mail address \_\_\_\_\_  
Age \_\_\_\_\_ Date of Birth \_\_\_\_\_ Marital Status M \_\_\_\_\_ S \_\_\_\_\_ D \_\_\_\_\_ W \_\_\_\_\_ Sex M \_\_\_\_\_ F \_\_\_\_\_  
Ethnicity: White \_\_\_\_\_ Latino \_\_\_\_\_ Asian \_\_\_\_\_ Black/AA \_\_\_\_\_ Other \_\_\_\_\_  
If you prefer a language other than English, please list. \_\_\_\_\_  
Social Security # \_\_\_\_\_ Drivers License # \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone #( ) \_\_\_\_\_  
Occupation \_\_\_\_\_ Responsible for Payments \_\_\_\_\_  
In Case Of Emergency Contact: \_\_\_\_\_ Phone #( ) \_\_\_\_\_

II. Referred By: Dr. \_\_\_\_\_ Friend or Relative \_\_\_\_\_  
Google \_\_\_\_\_ Yahoo \_\_\_\_\_ Other \_\_\_\_\_ Insurance Handbook \_\_\_\_\_

## III. Primary Insurance:

Insurance Company Name \_\_\_\_\_  
Deductible Amount \_\_\_\_\_ Co-Pay Amount \_\_\_\_\_  
Subscriber's Name \_\_\_\_\_  
Subscriber's Birthdate \_\_\_\_\_ Sex \_\_\_\_\_ M \_\_\_\_\_ F \_\_\_\_\_  
Subscriber's Social Security # \_\_\_\_\_  
Patient Relationship to Subscriber Self \_\_\_\_\_ Spouse \_\_\_\_\_ Child \_\_\_\_\_ Other \_\_\_\_\_

I give my consent to have photographs taken of my feet. I understand and agree these images may be used by Performance Foot & Ankle Inc, and placed into your medical chart.

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_  
(Parent or guardian signature required if patient is a minor)



# Performance Foot & Ankle

Hera Patel DPM, FACFAOM  
Brooke Gifford DPM, FACFAS

Reason for today's visit: (chief complaint) \_\_\_\_\_

Weight: \_\_\_\_\_ Height: \_\_\_\_\_ Shoe Size: \_\_\_\_\_

Current medications: \_\_\_\_\_

Environmental or Medicine Allergies: \_\_\_\_\_

Previous Surgeries: \_\_\_\_\_

## Medical History: (Review of systems)

	Yes	No	(if yes, explain)
Diabetes	_____	_____	_____
Eyes	_____	_____	_____
Ears/Nose/Throat/Mouth	_____	_____	_____
High blood pressure	_____	_____	_____
Heart (murmur, artificial valves)	_____	_____	_____
Lungs	_____	_____	_____
Stomach/bowel	_____	_____	_____
Kidneys	_____	_____	_____
Arthritis/muscles/joints	_____	_____	_____
Skin	_____	_____	_____
Psychological disorder	_____	_____	_____
Blood/bleeding disorder	_____	_____	_____
Allergic/immunologic	_____	_____	_____
Cancer	_____	_____	_____
Circulatory problems	_____	_____	_____
Liver disease	_____	_____	_____
Varicose veins	_____	_____	_____
Stroke	_____	_____	_____

Females: are you pregnant \_\_\_yes\_\_\_no planning to become pregnant \_\_\_yes\_\_\_no

## Family History:

No. of children: \_\_\_\_\_ age(s) \_\_\_\_\_

Check the following medical conditions that have occurred within your family history:

<u>Disease</u>	<u>Mother</u>	<u>Father</u>
Arthritis	_____	_____
Cancer	_____	_____
Diabetes	_____	_____
Heart disease	_____	_____
High blood pressure	_____	_____
Lung disease	_____	_____
Skin cancer	_____	_____

## Social History:

Who is your primary care or family doctor? \_\_\_\_\_ Do you have stairs at home? \_\_\_no\_\_\_yes

Do you smoke? no \_\_\_yes\_\_\_ -frequency \_\_\_\_\_ Have you ever smoked? no \_\_\_yes\_\_\_ (if yes how many years)? \_\_\_\_\_

Do you drink alcohol? no \_\_\_yes\_\_\_ -frequency \_\_\_\_\_ Do you use recreational drugs? no \_\_\_yes\_\_\_ -frequency \_\_\_\_\_

Occupation \_\_\_\_\_ Hobbies/leisure activities \_\_\_\_\_



## Notice of Privacy Practices

This notice describes how medical information about you may be used and disclosed and how you can get access to this information

**Your Rights: When it comes to your health information, you have certain rights:**

- ☐ **Get an electronic or paper copy of your medical record:** You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. We will provide a copy or a summary of your health information, usually within 30 days of your request. A fee may apply.
- ☐ **Ask us to correct your medical record:** You can ask us to correct health information about you that you think is incorrect or incomplete. We may say “no” to your request, but we will tell you why in writing within 60 days.
- ☐ **Request confidential communications:** You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address. We will say “yes” to all reasonable requests.
- ☐ **Ask us to limit what we use or share:** You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no” if it would affect your care. If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.
- ☐ **Get a list of those with whom we’ve shared information:** You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with and why. We will include all the disclosures, except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you have us to make). We’ll provide one accounting a year for free, but will charge a reasonable, cost-based fee if you ask for another one within 12 months.
- ☐ **Get a copy of this privacy notice:** You can ask for a paper copy of this notice at any time, even if you have received the notice electronically. We will provide you with a paper copy promptly.
- ☐ **Choose someone to act for you:** If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make decisions about your health information on your behalf. We will make sure the person has this authority and can act for you before we take any action.
- ☐ **File a complaint if you feel your rights are violated:** You can complain if you feel we have violated our rights by contacting us at the location listed above. You can file a complaint with the U.S. Department of Health and Human Services office for Civil Rights by sending a letter to 200 Independence Avenue SW, Washington, D.C. 20201, calling 1-877-696-6775, or by visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/). We will not retaliate against you for filing a complaint.

**Your Choices: For certain health information, you can tell us our choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do and we will follow your instructions.

- ☐ In these cases, you have both the right and choice to tell us to: Share information with our family, close friends, or other involved in your care; Share information in a disaster relief situation. *If you are not able to tell us your preference, for example, if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*
- ☐ In these cases, we never share your information unless you give us written permission: Marketing purposes, Sale of your information.





**Our uses and disclosures:** We typically use or share your health information in the following ways:

- ☐ **Patient treatment:** We can use your health information and share it with other professionals who are treating you.
- ☐ **Run our organization:** We can use and share your health information to run our practice, improve your care, and contact you when necessary.
- ☐ **Bill for your services:** We can use and share your health information to bill and get payment from health plans or other entities.
  
- ☐ We can use or share your information for health research.
- ☐ We will share information about you if state or federal laws require it, including with the Department of Health and Human Services, if it wants to see that we're complying with federal privacy laws.
- ☐ We can share health information about you with organ procurement organizations.
- ☐ We can share health information with a coroner, medical examiner, or funeral director when an individual pass away.
- ☐ We can share health information about you to address worker's compensation, law enforcement, and other government requests, as authorized by law.
- ☐ We can share health information about you in response to a court or administrative order, or in response to a subpoena.

**Our Responsibilities:** We are required by law to maintain the privacy and security of your protected health information

- ☐ We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- ☐ We must follow the duties and privacy practices described in this notice and give you a copy of it.
- ☐ We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. You must let us know in writing if you change your mind.
- ☐ For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html)

## Acknowledgement of Notice of Privacy Practices

I have received and read the Notice of Privacy Practices for Performance Foot & Ankle Inc. I authorize PFA to release any information necessary to process my claims for health care benefits. I agree to assign the benefits of my health insurance to PFA. I understand that I am fully responsible for any non-covered services, denied services, health insurance deductibles, co-payments, and co-insurance, due by me. I consent to the use of sharing of my health records for treatment, payment, and operational purposes as described in the Notice of Privacy Practices.

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Patient Name

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Patient Signature (Parent or guardian for minors)

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Date



# Performance Foot & Ankle

Heraj Patel DPM, FACFAOM  
Brooke Gifford DPM, FACFAS

## Financial Policy

Thank you for choosing Performance Foot & Ankle Inc. as your health care providers. We are committed to your treatment being successful. The following is a statement of our Financial Policy that we ask you to read, agree to and sign prior to any treatment

**Co-pays:** Payment is due at the time services are rendered, including co-payment and deductibles. We do bill insurance plans as a courtesy. We will bill PPO & POS plans, we do NOT accept HMO plans. We accept cash, checks, credit cards and debit cards with the Visa or MasterCard logos.

**Insurance Claims:** To properly bill your insurance, we require that you disclose all insurance information including primary and secondary insurance, and any change of insurance information. Failure to provide complete insurance information may result in patient responsibility for the entire bill. Although we may estimate what your insurance company may pay, it is the insurance company that makes the final determination of your eligibility and benefits. If your insurance company is not contracted with us, you agree to pay any portion of the charges not covered by insurance, including but not limited to those charges above the usual and customary allowance. If we are out of network for your insurance company and your insurance pays you directly, you are responsible for payment and agree to forward the payment to us immediately. Denied claims become the patient's responsibility.

**Surgery:** When possible, prior to scheduling surgery, an estimated surgical cost analysis will be provided. It is your responsibility to pay the deductible, coinsurance or any outstanding balances on your account at least five (5) days prior to the date of your scheduled surgery. There will be a \$150 cancellation fee for all non-medical cancellations.

**DME Products:** All supplies dispensed which are not billable to insurance must be paid for at the time they are dispensed. There are no refunds or exchanges on any supplies dispensed including but not limited to orthotics and splints.

**Returned Checks:** The charge for a returned check is \$25 payable by cash, credit card or money order. This will be applied to your account in addition to the insufficient funds amount. You may be placed on a cash only basis following any returned checks.

**Cancelled Appointments:** There is a \$50 charge for all appointments canceled with less than 24 hours' notice. This fee also applies to 'no show' appointments.

**Medical Records:** There is a \$30 fee for all requested copies of medical records and x-rays. Requests will need to be made in writing and will take 5 business days to process.

**Outstanding Balance Policy:** It is our office policy that all past due accounts be sent three statements. If payment is not made on this account, a single phone call will be made to try to make payment arrangements. If no resolution can be made, the account may be subject to collection by an external agency unless financial arrangements can be made with our billing office, (866) 324-7003.

I authorize Performance Foot & Ankle Inc. to release pertinent medical information to my insurance company when requested or to facilitate payment of a claim. I have read, understand and agree to the Financial Policy.

\_\_\_\_\_  
Patient Signature (Parent or guardian for minors)

\_\_\_\_\_  
Date



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## Custom Orthotic Policy

If your doctor determines that orthotics are medically necessary and/or beneficial to you, it is important that you understand our office policy regarding fees and payment for custom functional orthotics. We take great pride in prescribing the finest biomechanical orthotics available. Each orthotic is a custom mold/scan of the foot and therefore are non-refundable.

The cost for orthotics is \$525 regardless of insurance coverage or allowable amount. Please note that if we call your insurance company as a courtesy to check benefits, it is only an estimate and is NOT a guarantee of coverage or payment. We however encourage you to call your insurance company to also check your benefits. The insurance company will want to know the billable codes and they are as follows:

L3000	Orthotics Left
L3000	Orthotics Right
99002	Molding/Scanning Left
99002	Molding/Scanning Right

A letter of medical necessity is sometimes required by your insurance company and we will be happy to provide them with that letter upon request. Although it is our hope, we cannot guarantee that orthotics will resolve your current foot or ankle issue and/or pain.

Please sign below to verify that you understand our policy regarding custom orthotics.

I agree to the above.

\_\_\_\_\_  
**Patient Name**

\_\_\_\_\_  
**Patient Signature**

\_\_\_\_\_  
**Date**